

## cathedownloads

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Chapter Guide Icon in iTunes while video is playing

by clicking on the "Chapter Guide" icon in the controls window (the second icon from the right). A list of chapter points will pop up from which you can choose the chapter you'd like to view.



Important Note for Vista® users using iTunes or QuickTime® to play your CatheDownloads on your computer's screen. When using iTunes or QuickTime within Microsoft® Windows Vista® to view CatheDownload videos, you may experience a noticeable synchronization issue between the audio and video (the audio may get ahead of the video or vice-versa). This is a known and widespread problem with M4V video files (the format CatheDownloads employs) in Vista, but has no solution. Your videos will still play correctly on your iPod/iPhone, but if you view them on your computer screen you might experience the problem. Mac OS X<sup>®</sup> and PCs running Windows XP® or Windows 7® do not have the issue. Our only suggestions to solve this problem are to either install Microsoft's Zune® software for viewing, available at http:// www.zune.net/en-us/products/software/download/default. htm (see our tutorial sheet for detailed instructions on using Zune software) or to upgrade your computer to Microsoft Windows 7, which does not use QuickTime for native M4V video playback. We're sorry there is not a more elegant solution to this synchronization problem. However if one is developed, we will post information on the CatheDownload site.

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